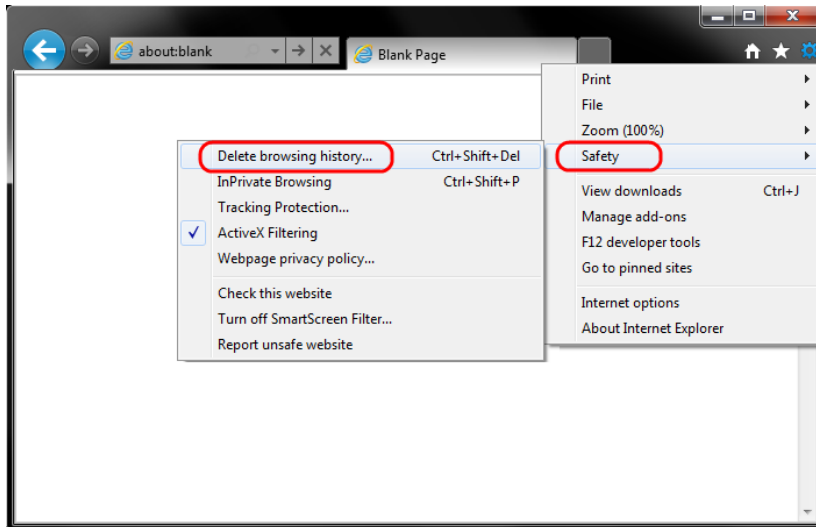


## Internet Explorer 9, 10 and 11 (Win) - Clearing Cache and Cookies

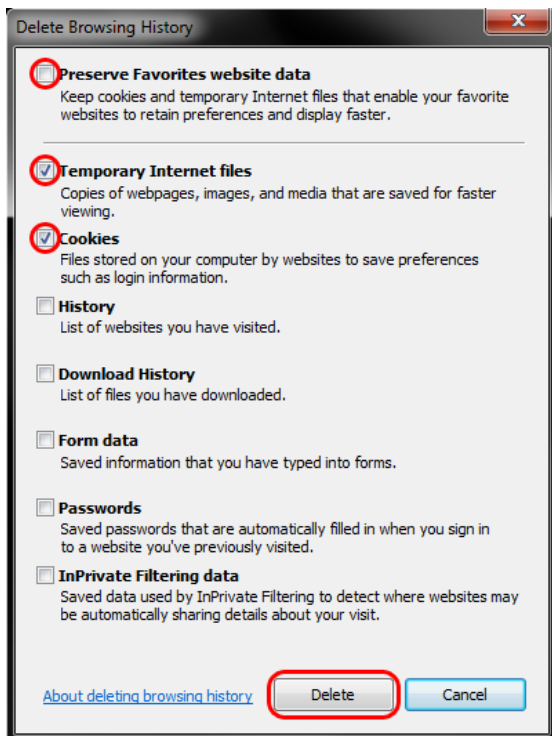
This document explains how to clear the cache and cookies in Internet Explorer 9, 10 and 11.

1. Select **Tools (via the Gear Icon) > Safety > Delete browsing history...**

**NOTE:** You can also access this menu by holding **Ctrl + Shift + Delete (all three keys at once)**.



2. Make sure to uncheck **Preserve Favorites website data** and check both **Temporary Internet Files** and **Cookies** then click **Delete**.



3. You will get a confirmation at the bottom of the window once it has successfully cleared your cache and cookies.